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## Quality Policy

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Australian Clutch Services Pty Ltd (ACS) is an Australian owned company and is regarded as the market leader in the supply of new and re-manufactured clutch components and systems in Australia and New Zealand.

ACS' mission is to provide the highest *quality, innovation and service* to our customers across Australia and globally. Adherence to this mission supports the company's continual improvement, growth and ongoing success.

The company strives to achieve its mission through the implementation and continuous improvement of a Quality Management System compliant with ISO 9001:2015. This includes a commitment to meet all customer, legal and regulatory requirements. Both the company and system have been built upon a culture of customer focus, innovation and growth mindset. The company's quality objectives are described in the companies Quality Manual.

All employees are actively encouraged to take personal responsibility for the quality of their work, avoid waste, strive for error free processes and synchronise with customers by following a four step process: 1. Identify, 2. Plan, 3. Action and 4. Review.

Other processes, policies and procedures that govern the company's quality standards are outlined in the Quality Management System.

The Quality Representative is responsible for ensuring that the Quality Management System is maintained in accordance with ISO 9001:2015 and for reporting on the performance of the system to the company's Senior Management.

**Simon Acton**  
General Manager

