

2019

# TOOL HIRE PROGRAM



7 DAY HIRE



Terms and Conditions  
Australian Clutch Services  
1/4/2019



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## Tool Hire Terms & Conditions - User Agreement

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### Overview

Clutch technology has moved forward over recent years, whether it be a Self-Adjusting Clutch (SAC) or a Dual Clutch Transmission, vehicles with these are becoming more and more popular on our roads. Many of these vehicles are now entering the aftermarket for repairs with OE warranties expiring. Most of these transmissions require specialised tools to remove, refit and set up the clutch. The tools required can be expensive and cost prohibitive for many workshops for a potentially 'one off' situation.

**Australian Clutch Services are committed to offering our customers a  
Total Clutch Solution.**

In addition to our range of specialised clutch tools available to purchase, ACS now offer a solution for customers working on SAC or DCT clutches and transmissions by providing a 'Tool Hire' program.

The "Tool Hire Program" is available for ACS account customers, and only in conjunction with the sale of an ACS brand clutch kit.

### Who is the program available to?

The Tool Hire Program is open to Australian Clutch Services account holders. This is a requirement due to the process of charging and crediting deposit charges.

### Range

The range covers clutch applications that require specialised tools to remove, re-install or set up, such as:

- Self-Adjusting Clutches (SAC)
- Dry type, Dual Clutch Transmissions (DCT)

### How to order

When ordering an ACS clutch kit for a DCT transmission or a SAC style clutch. if you require any specialised tools you can hire them at the same time, hire tools are listed with the relevant clutch kit.

The distributor can order via any of ACS's on-line ordering portals or by phoning 1800 CLUTCH and talking to one of our friendly sales team

*Please note: Tool Hire Kits cannot be ordered on their own. They must be accompanied with the purchase of an ACS brand clutch kit!*

### Pricing

ACS provide the Tool Hire Program in support of our customer, by **only** charging a minimal hire fee of \$55 (inc. GST) in order to recover the cost of freight and handling.

A deposit charge to the value of a new replacement tool will be charged with every tool kit hire. The deposit will be credited when and if the tool kit is returned in a re-usable condition and within the allocated time frame.



## Return Process

The hirer is responsible for ensuring all components of the hire tool kit are returned and are not damaged in any way.

1. Hirer (Mechanic)
  - a. Use the Checklist provided and check ALL components are present and undamaged.
  - b. Pack ALL components into the tool kit case (supplied)
  - c. Call ACS Customer Service on 1800 CLUTCH (1800 258 824) to arrange a consignment note. (consignment note will be emailed back)
  - d. Print and attach consignment note to tool.
2. ACS Quality Control (Adelaide)
  - a. Check Hire Tool Kit components against contents list and ensure ALL are present.
  - b. Check Hire Tool Kit components for damage and suitability for re-use.
  - c. If the kit passes the 'quality check', issue credit for deposit back to the ACS distributor.
  - d. Notify Distributor and supply credit note via email.
  - e. Distributor should then raise deposit credit to their customer.

## Deposits and Charges

Each tool hire will incur a deposit charge (value of a new tool kit) plus a minimal service fee. Once the tool is returned checked and confirmed to be complete and intact then a credit for the deposit will be issued against the original invoice.

If the tool kit is returned incomplete or has damaged components, then the deposit charge will be forfeited or the cost of the replacement component (if available) will be recouped and deducted from the deposit charge.

## Hire Time

The 'normal' hire time of any tool within the tool hire program is **7 days**. Should the hirer require the tool for longer than this period then they are required to notify ACS via email of the estimate date of return. Should notification NOT be supplied then the deposit will be forfeited. Email: [sales@australianclutch.com.au](mailto:sales@australianclutch.com.au)

## Responsibilities of Hirer

The hirer of the tool agrees to use the tools in a manner they have been designed for and not for any other purpose.